

Visitor Regulations of the Moravian Museum

§1 General Provisions

1. Visitor Regulations of the Moravian Museum (the “Museum”) apply to all the Museum’s premises open to the public and presenting collections in permanent and temporary exhibitions, staging cultural programmes and other events.
2. Entry to the Museum’s exhibition facilities is allowed with a valid ticket purchased at the ticket office according to the current price list or a special offer, or with another valid card enabling the entry to exhibition spaces (with the exception of special free entries). The ticket is valid for a single visit and must be retained for inspection by museum custodians throughout the visit.
3. The sale of tickets at the ticket office starts at the beginning of the opening hours at the given exhibition venue and stops generally 30 minutes before the end of the opening hours.
4. Photography and filming in the exhibition spaces (exclusively for personal purposes, without flash and tripod) is allowed upon payment of a special fee according to the valid price list, if not stipulated otherwise.
5. By entering the Museum’s premises the visitors agree that the Museum is entitled to take photographs of the public in its premises that may be used for publicity purposes provided that the visitors’ personal rights are not affected. This consent is granted for an indefinite period.

§2 Exhibition Protection and Collections Security

1. By purchasing the ticket the visitors undertake to respect the Visitor Regulations and to follow the instructions of the museum staff.
2. In the Museum all visitors shall behave in a way not to endanger their own security as well as that of other visitors and their belongings, the Museum’s facilities and collections on display; the visitors’ behaviour must not restrict or disturb other visitors.
3. Visitors have to follow the instructions of the Museum’s staff; if they fail to do so, they may be banned from the Museum without refund of the admission fee.
4. Before entering exhibition rooms visitors shall leave every luggage exceeding 30 × 40 cm in size or 40 cm in length in the cloakroom or locker, if available (e.g. umbrellas, bags, and all backpacks). Overgarments (coats) have to be left in the cloakroom or at a place meant for that purpose and they must not be taken to the exhibition rooms.
5. Visitors are not allowed to touch the items on display, showcases, captions and exhibition equipment, if not stipulated otherwise or if they have not been allowed in advance to do so by the museum staff.
6. Any visitor having caused damage in the Museum is obliged to compensate for it according to generally valid regulations.
7. Children under 10 years of age may visit exhibitions only when accompanied by an adult person. The accompanying adults shall bear responsibility for the children.

§3 Prohibitions

1. **Visitors to the Museum are not allowed:**
 - to bring any weapons to the Museum
 - to enter with dogs and any other animals (with the exception of guide dogs and assistance dogs)
 - to enter the exhibition rooms with prams, roller skates and other vehicles (this restriction does not apply to wheelchairs and similar necessary aids)
 - to bring and drink alcoholic drinks, take drugs and enter the Museum under their influence
 - to stain the premises, enter in very dirty clothes or bring dirty objects
 - to drink and eat in the Museum (except for places meant for this purpose)
 - to smoke or use open fire
 - to disturb other visitors or guides during guided tours with noise (especially with recorded music, using mobile phones, speaking aloud, etc.)
2. **In case of failing to comply with the above prohibitions or any other provisions of these Visitor Regulations the Museum’s staff are entitled to ban the visitors from the Museum without refund of the admission fee.**

§4 Final Provisions

1. Visitors can put down their comments, ideas, and experiences from the visit in the visitor books placed in each exhibition. They can also address any possible complaints to the head of the Department of Communications and Marketing.
2. The Museum does not bear any responsibility for injuries and damages resulting from failing to comply with the Visitor Regulations. The compensation for any damages on collection items or the Museum’s property will be required from the person having caused them.
3. Any damage on the Museum’s property, personal effects of museum visitors and the visitors’ health have to be reported immediately to the custodian in the exhibition, to a guard or any other museum staff member who shall write down a Report on the visitor’s damage/injury.
4. These Visitor Regulations come into effect on the day of the signature of the Guideline No. 6/2015 from 3 November 2015 by the Director General of the Moravian Museum.

Thank you to all the Museum’s visitors for respecting these Visitor Regulations.